



DEP: Apple Direct Service Fee

Tech Data now has the capability to process Apple direct install base DEP requests via our automated DEP portal. With this enhancement, Tech Data has implemented a service fee in the amount of \$.25 cents per Apple direct SN submitted to Tech Data for DEP processing. Please note the below for this fee:

- Service fee implementation effective 4/9/2015
- Service fee part number: TD# 80002776 / MPN# DEPSERVICE
- Service fee applicable to ONLY DEP Apple Direct Install Base orders – items drop shipped from Apple, but sold by Tech Data, do not need the service fee
- Service fee of \$.25 is charged times the qty. of SN's submitted (i.e. qty. 2 Apple Direct Install Base SN's to be enrolled in DEP, TD#80002776 qty.2)
- The service fee is a one-time non-refundable fee (if SN is unenrolled, TD won't refund this fee as services have already been completed)

Please follow the below process when submitting a DEP Apple Direct Install Base request:

1. Fill out New DEP Install Base Request Form – using tab marked “Scen3 – Apple Direct”
2. Email completed form to DeviceEnrollmentUS@techdata.com and copy your TD sales team
3. TD sales team will enter service applicable service fee order
4. TD DEP team will initiate SN's in DEP after the TD sales order for Apple Direct service fee is completed

Thank you for doing business with Tech Data! If you have any questions, please email DeviceEnrollmentUS@techdata.com.