

1. What happens in Archive Manager when the project is version controlled and items are checked out?  
During the analyze process those items will be identified and the user will have to check the items in prior to processing the archive
2. Are my saved search queries accessible by all users who have access to my archive?  
Yes, saved queries are viewable by all who have access to that archive.
3. Can Archive Manager push data back into an ALM project or create new projects based on the archived data?  
Yes, we utilize the ReActivate tool available in Archive Manager 1.14. Note that this tool cannot push archived Performance Center data back into ALM.
4. Does Archive manager pull in the latest version of an entity or does it pull in all versions of an entity?  
All versions are archived if the item is "Archived". If the item is "Copied", only the relevant version is copied in.
5. When in the process are the records removed from Archive Manager?  
Hard "Locks" are placed on the records during processing so no user can edit or modify the records. Records are removed from ALM one at a time during processing.
6. How is Archive Manager Licensed?  
Archive Manager is licensed by the amount of data to be archived. Repository + Project Database = Archive Manager storage
7. Is there a rollback process if something happens to an archiving during process?  
No, there is no rollback. However, nothing gets deleted from ALM until all records are successfully put into Archive Manager's Database. So this means if the archiving isn't successful, nothing will be deleted.
10. Does Archive Manager require different versions to archive the various versions of ALM?  
No, the archive manager application itself remains the same. We have the connectors which are ALM/QC specific that's used to archive the needed data. We have connectors for ALM/QC 11.0 and higher. We offer services for archiving anything prior to version 11.0
11. Does ReActivator simply create a new artifact from the old one, or does it have the ability to link back to existing artifacts, i.e. Requirements linked to test cases and vice versa?  
Creates a new artifact from the old one. It's like click "New" and populating the information.
12. When a subset of data is archived, is the remaining part of the ALM/QC Project fully intact?  
Yes
13. Is ReActivator part of a version of Archive Manager or can it be added to an existing version as an addon?  
ReActivator is new with Archive Manager 1.14 which is a part of standard product support.
14. If you pull data back from an archive to an existing ALM/QC project - if there happens to be a new test set there with the same name will it append?  
No, but you can include the date-time token on the name and it will create a new item.
15. When reactivating does the approval get restored when using eApprove?

No, eApprove approvals does not get restored.

16. Does license type cause any restrictions on the reactivation?

No, there are no restrictions the # of projects you want to use for Reactivation.

17. Can you add a second archive to an existing archive file?

You can add multiple Deposits to an archive, but you cannot add multiple archives to an archive.

18. How does Archive Manager handle releases, cycles, libraries, and baselines supported?

Currently is not supported, but will be considered for future releases.

19. Are the electronic signatures stored for the approvals of archives?

Yes, there are currently deposit approval signatures. In the future there will be deletion approval signatures.

20. How do I restore test scripts from an archived Performance Center project?

A user who can view the archive must log in and browse to the test that contains the script they wish to import to a new project, download that script, and recreate the test in Performance Center using the script files.

21. Does Archive Manager support multiple methods for authenticating ie.. LDAP, Active Directory and Local authentication in a single instance?

Yes, in a single instance you can have LDAP, Active Directory and local authentication active and operational.

22. Why the files deleted from the Application Lifecycle Management (ALM) Graphical User Interface (GUI) are not deleted immediately from the file repository?

This is by design. Per knowledge base article [KM00767638](#):

File deletion from the file system is a three stage process:

First, the files in the smart repository are cleaned up using a two-step process. Once the file is deleted a job comes along and updates the field **SRPF\_GC\_DETECTED\_TIME** in the **SMART\_REPOSITORY\_PHYSICAL\_FILE** table where it populates the field with a data time value. This marks the file that was deleted in the GUI for actual deletion.

This particular job is related to the first site configuration parameter above.

Second, the records updated in the first job above are then deleted from the **SMART\_REPOSITORY\_PHYSICAL\_FILE** table.

Third, the files in the smart repository are then deleted based on the deleted records from the job described just above. This is the job that actually deletes the file(s) from the file system.